



TEAM DYNAMICS

This course is intended for all persons who need to build teams to achieve goals and objectives. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student is capable of

- Demonstrate knowledge of and insight into the theory of teams and the importance of teams in workplace activities
- Apply the theory of teams to team dynamics
- Explain the process of building teams
- Analyse the role of team leader in promoting team effectiveness
- Evaluate the effectiveness of a team and propose ways to improve team effectiveness