



SYSTEMS THINKING

This course is intended for all persons who need to apply a systems approach to decision making. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Applying critical and analytical skills to analyse an issue or problem.
- Engage with stakeholders in analysing the issue/problem and developing solutions.
- Selecting feasible solutions through a systems approach.
- Formulating and communicating the decision.