



PERFORMANCE MANAGEMENT

This course is intended for all persons who need to monitor and evaluate team members against performance standards. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Formulating performance standards for team members in a unit.
- Establishing systems for monitoring performance of team members.
- Preparing for a performance review of a team member
- Conducting performance review interview.