



KNOWLEDGE MANAGEMENT

This course is intended for all persons who need to apply the principles of knowledge management. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Demonstrate knowledge and understanding of the concepts and components of knowledge management.
- Analyse a unit according the entity's knowledge management policies and procedures.
- Develop a knowledge management implementation plan for a unit.