



DIVERSITY MANAGEMENT

This course is intended for all persons who need to manage a diverse work force to add value. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Demonstrating knowledge and understanding of diversity in the workplace.
- Demonstrating understanding of the reality of diversity and its value in a unit.
- Managing team members taking into account similarities and differences.
- Dealing with disagreements and conflicts arising from diversity in a unit.