



# COACHING

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This course is intended for all persons who need to select and coach first line managers. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Selecting a first line manager for a specific position.
- Planning the coaching process of a first line manager.
- Coaching selected first line manager.
- Monitoring and measuring the results of coaching sessions.