



# BUSINESS PROCESS RE-ENGINEERING

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This course is intended for all persons who need to formulate recommendations for a change process. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Demonstrating knowledge of and insight into the need for change within the context of environment change.
- Analysing an area requiring a change process.
- Selecting a model for implementing a change management process.
- Formulating recommendations on implementing the change process.