



BUSINESS BEST PRACTICE

This course is intended for all persons who need to evaluate current practices against best practice. This course is intended for managers in all economic sectors. These managers would typically be second level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

The Student would gain competencies from this course to be capable of:

- Applying the concept of best practice to the unit.
- Analysing current practices in the unit in relation to identified best practices.
- Deciding on the best practices to be adopted in the unit.
- Formulating recommendations for implementing best practice.
- Drawing up a plan for implementing best practice.